Q: I have misplaced my child’s birth certificate. How do I obtain a certified copy?

A: Each state has an agency that is responsible for vital records. Contact the agency for the state in which your child was born. Provided below are links to the Polk County Probate Office, Georgia Department of Vital Records and VitalChek. VitalChek is a fast and convenient way to order certified vital records online from all states.

Polk County Probate Court – 770-749-2128

Georgia Department of Human Resources/Vital Records - (404) 679-4701

http://health.state.ga.us/programs/vitalrecords/birth.asp

VitalChek

http://www.vitalchek.com/

(Note: VitalChek charges a small processing fee for use of this service.)

Q: I have misplaced my child’s social security card. How do I obtain a copy?

A: An application for a social security card will need to be completed and taken to a local Social Security Administration office along with other required documents.

Social Security Administration - (800) 772-1213

http://www.socialsecurity.gov/ssnumber/

Q: How do I obtain a Georgia Immunization Form and / or EED (Eye, Ear, & Dental) Form?

A: Contact your child’s (Georgia) medical provider or visit the Polk County Health Department at 125 East Ware Street, Cedartown (770) 749-2270.

If you have completed forms from another state, you must visit the Polk County Health Department or another Georgia medical provider to have the information translated to the approved Georgia forms.

Q: I rented or purchased my home within the last 30 days and have not yet received a utility bill. What documentation do I need to provide?

A: Contact your local utility company to obtain documentation that service is pending. Be sure that this documentation states the physical address of the residence.

Q: I live with someone else and do not have any utilities in my name. What documentation do I need to provide?

A: Proof of residence in the name of the person with whom your family is living must be provided. The ‘Statement of Legal Residence’ will also be required.
Q: Are cell phone bills accepted as proof of residence?

A: Cell phone bills are not accepted as valid proof of residence. Telephone, electric or another utility bill that includes the physical address of the residence is accepted.

Q: I do not have a copy of my utility bill. How do I obtain a copy?

A: Contact your utility company or print a copy of your most recent e-bill. Links are provided below for some local utility companies.

Atlanta Gas Light – (770) 994-1946
http://www.atlantagaslight.com

BellSouth – (800) 757-6500
http://www.bellsouth.com

Charter Communications – (800) 955-7766
http://www.charter.com/

DirecTV – (800) 494-4388
http://www.directv.com

Dish Network – (888) 284-7116
http://www.dishnetwork.com

Georgia Power – (770) 445-8154
http://www.georgiapower.com/

Polk County Water Authority – (770) 748-6001